

STATEMENT OF LIMITED LIFETIME WARRANTY

This Limited Lifetime Warranty (Warranty) is a statement of Systems Distributors, LLC (SDi) intention to provide our customers with the highest quality in materials and workmanship to assure many years of dependable service.

Systems Distributors, warrants that:

- ◊ the Products are free from material defects in materials and workmanship; and that
- ◊ if, after inspection, SDi finds that the Product is materially defective in materials or workmanship, we will, at our sole discretion either repair, replace⁽¹⁾ or refund the purchase price of a defective Product provided that the defective Product was purchased by you through a SoloTM authorized sales outlet and at the applicable international price.

This Warranty applies and is limited to:

- ◊ non-electrical, non-aerosol SoloTM products manufactured by SDi or its affiliates after 1st May 2004 ("Products")
- ◊ Products returned for inspection, if requested, together with proof of purchase satisfactory to SDi

This Warranty does not cover and specifically excludes:

- ◊ damage or defects due to accident or wilful act, negligence, mishandling, misuse, abuse, improper care, alteration, use outside of specifications, repair other than by an Authorized Service Center, dismantling, modification or other alteration (attempted or otherwise), lack of maintenance or acts of God
- ◊ products that have been hired or lent to third parties
- ◊ normal wear and tear of non-durable parts or components such as, but not limited to, surface finish, diaphragm seals and removal tool covers / gloves / rubbers etc.

To report a suspected Warranty defect and activate a possible claim under this Warranty you must:

- ◊ contact sales at: <http://www.sdifire.com/support> or the supplier / distributor of the Product
- ◊ provide all details of the suspected defect
- ◊ provide all contact details
- ◊ provide proof of purchase
- ◊ obtain a proper return material authorization number (RMA) before returning product and mark it clearly on outer packaging.

You are liable:

- ◊ for all costs if the Product is returned without a correctly obtained RMA
- ◊ for the safe packing, insurance and cost of returning the Product for inspection. All costs must be pre-paid.
- ◊ at the discretion of SDi for a charge at our then-current rates if, after inspection, we find that the Product is not covered under Warranty

Any other warranties, expressed or implied, whether of merchantability or fitness for a particular use, except as expressly set forth herein are expressly excluded from this Warranty. The sole obligation of SDi under this Warranty shall be to repair or replace the warranted Product, in accordance with the terms set forth herein. SDi SHALL NOT BE LIABLE FOR ANY LOST PROFITS, GENERAL, SPECIAL, INDIRECT, INCIDENTAL, PUNITIVE OR CONSEQUENTIAL DAMAGES WHICH MAY RESULT FROM BREACH OF ANY WARRANTY, OR ARISING OUT OF THE USE OR INABILITY TO USE ANY SOLO PRODUCT WHICH ARE EXPRESSLY EXCLUDED FROM THIS WARRANTY. If any provision of this Warranty shall be found by any court or administration body of competent jurisdiction to be invalid or unenforceable such invalidity or unenforceability shall not affect the other provisions of this Warranty which shall remain in full force and effect. In any event the liability of SDi is limited to the original purchase price of the Product. Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state or country to country. Nothing in this Warranty shall be construed as limiting the liability of SDi for death or personal injury caused by our negligence. This Warranty covers the original purchaser only and is not transferable. This Warranty is subject to, and shall at all times be construed in accordance with, SDi's Terms and Conditions of Sale.

- (1) SDi reserves the right to replace any Product that has been discontinued from our product line with a new product of comparable value and function.